

Limited Warranty

The warranty obligations of Realix UK Ltd. ("Realix") for the products are limited to the terms set forth below:

What is Covered

Realix warrants that the delivery is free of material and manufacturing defects and has the properties assured under the contract at the time of the transfer of risk. On arrival, the customer shall inspect the goods immediately for defects and quality. In the event of obvious defects, these must be reported to us in writing within 10 calendar days of the delivery. In the event of any violation of the obligation to inspect and give notice of defects, the delivery shall be deemed to have been approved with regard to the relevant defect.

Realix have the rights to carry out repairs twice free of charge during the warranty period. Partial or complete replacement of the goods shall be permissible.

What is Not Covered

This limited warranty does not cover any damage, deterioration or malfunction resulting from any alteration, modification, improper or unreasonable use or maintenance, misuse, abuse, accident, neglect, improper packing and shipping (such claims must be presented to the carrier), lightning, power surges, or other acts of nature. This limited warranty does not cover any unauthorized tampering with the product, any repairs attempted by anyone unauthorized by Realix to make such repairs, or any other cause which does not relate directly to a defect in materials and/or workmanship of this product. This limited warranty does not cover accessories used in conjunction with this product.

Without limiting any other exclusion herein, Realix does not warrant that the product covered hereby, including, without limitation, the technology and/or integrated circuit(s) included in the product, will not become obsolete or that such items are or will remain compatible with any other product or technology with which the product may be used.

Who is Covered and for How Long

The standard limited warranty for Realix products is twelve (12) months from the date of original purchase, and the batteries are covered by a standard six (6) months warranty. In the event of complaints, proof of the date of purchase must be submitted with an invoice. The warranty does not cover normal wear and tear. The warranty shall expire if the customer modifies, opens or otherwise tampers with the goods delivered in any way.

A thick yellow arrow pointing to the right, positioned above the "What Realix Will Do" section.

What Realix Will Do

Realix will, at its sole option, provide one of the following three remedies to whatever extent it shall deem necessary to satisfy a proper claim under this limited warranty:

1. Elect to repair or facilitate the repair of any defective parts within a reasonable period of time, free of any charge for the necessary parts and labor to complete the repair and restore this product to its proper operating condition.
2. Replace this product with a direct replacement or with a similar product deemed by Realix to perform substantially the same function as the original product.

What Realix Will Not Do Under This Limited Warranty

If this product is returned to Realix or the authorized dealer from which it was purchased or any other party authorized to repair Realix products, this product must be insured during shipment, with the insurance and shipping charges prepaid by you. If this product is returned uninsured, you assume all risks of loss or damage during shipment.

How to Obtain a Remedy Under This Limited Warranty

To obtain a remedy under this limited warranty, you must contact either the authorized Realix reseller from whom you purchased this product or the Realix office nearest you. For a list of authorized Realix resellers and/or Realix authorized service providers, visit our web site at www.realix.co.uk or contact the Realix office nearest you.

In order to pursue any remedy under this limited warranty, you must possess an original, dated receipt as proof of purchase from an authorized Realix reseller. If this product is returned under this limited warranty, a return authorization number, obtained from Realix, will be required. You may also be directed to an authorized reseller or a person authorized by Realix to repair the product.

If it is decided that this product should be returned directly to Realix, this product should be properly packed, preferably in the original carton, for shipping. Cartons not bearing a return authorization number will be refused.

Limitation of Liability

The maximum liability of REALIX under this limited warranty shall not exceed the actual purchase price paid for the product. To the maximum extent permitted by law, REALIX is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or under any other legal theory.

A thick yellow arrow pointing to the right, positioned above the "Exclusive Remedy" section.

Exclusive Remedy

To the maximum extent permitted by law, this limited warranty and the remedies set forth above are exclusive and in lieu of all other warranties, remedies, and conditions, whether oral or written, express or implied. To the maximum extent permitted by law, REALIX specifically disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. If REALIX cannot lawfully disclaim or exclude implied warranties under applicable law, then all implied warranties covering this product, including warranties of merchantability and fitness for a particular purpose, shall apply to this product as provided under the applicable law.

Other Conditions

This limited warranty gives you specific legal rights, and you may have other rights, which vary from country to country or state to state.

This limited warranty is void if (i) the label bearing the serial number of this product has been removed or defaced, (ii) the product is not distributed by Realix, or (iii) this product is not purchased from an authorized Realix reseller. If you are unsure whether a reseller is an authorized Realix reseller, visit our web site at www.realix.co.uk or contact a nearest Realix office.

Realix thanks you for purchasing a Realix product. We hope it will give you years of satisfaction.